

To: Marine City Utility Customer From: Michele Goodrich, Utility Billing

RE: Reinstatement of Late Fees and Shut-Offs

At the May 6, 2021 meeting, the Marine City Commission voted in favor of reinstating late fees and shut-offs for delinquent water accounts.

Late Penalties

Effective June 1, 2021 utility bills that are not paid by the due date will have a 10% penalty applied to the balance due. Failure to receive a bill will not alter the due date or waive the penalty. If you are interested in signing up for receiving your bill via email, please email mgoodrich@cityofmarinecity.org with the following information:

- Name
- Address
- Email Address

Water Shut Off

If payment is not received by the shut-off date, water service will be shut off. To reinstate service, the City will require a \$50.00 shut-off fee plus full payment of the outstanding bill.

Paying Your Bill Online

Visit www.cityofmarinecity.org to pay your water and sewer bill online. There is a convenience charge applied through the credit/debit card processing company to utilize your credit/debit card. As a municipality, the City is unable to add processing costs into the pricing of City services. Only customers who choose to utilize credit or debit cards will be charged the convenience fee. Paying electronically with your checking account is free of charge.

If you have any questions or concerns, please contact me at the above email or via phone (810) 765-8846.

Sincerely,

Michele E. Goodrich

Michele E. Goodrich Utility Billing/Deputy Clerk City of Marine City